

# Sheetgo Security Whitepaper

## Introduction

The spreadsheets documents often is the place where is stored sensitive and confidential data. In spreadsheets are stored business plans, financial results, clients, leads, strategies, indicators and many other highly confidential and important data to companies. Therefore the concern about spreadsheets security must be priority.

As a spreadsheets expert and after many year working in the spreadsheets environment, Sheetgo fully understand these concerns and beside develop new technologies for manage data using spreadsheets also develop method and technologies to guarantee security for your users and their documents.

## Peer to peer guideline

Sheetgo has a guideline that is present in both the current version of the product and in future development planning, that is the Peer to peer connection. This way of work ensure that in every job that Sheetgo needs to execute, always will take data from a spreadsheet to another directly. Never the content of a spreadsheet is copied in another database.

The Peer to peer connection ensure that your data is perfectly safe in your reliable environment. Such as Google Drive.

## Secure environment

Technically, Sheetgo consists in a Web Application and a Add-on for Google Sheets. Both Web Application and the Add-on works on the Google Cloud Platform, inheriting its entire security structure to ensure we can operate in the safest possible environment.




And all interactions between your Google account and our application occurs over a secure HTTPS connection.

We monitor our systems permanently. Our team is notified as soon as problems are detected and the issues are immediately investigated.


## Permissions Requested

For product installation basic account permissions are required for the product to operate. Below are the specific requirements and why they are necessary:

### For the Add-on

	<p>View and manage the files in your Google Drive</p> <p>View your Google Drive apps</p> <p>View and manage your spreadsheets in Google Drive</p>	<p>Sheetgo use these permission exclusively to search for and connect to a spreadsheet in your Google Drive. We do not store the any file content nor monitor the Drive activity.</p>
	<p>View and manage data associated with the application</p> <p>Connect to an external service</p>	<p>These permissions is used exclusively to register the settings you determined for the product, the connections that you have created in each spreadsheet, and product usage statistics in order to study usage and inform future product improvements.</p>
	<p>Allow this application to run when you are not present</p>	<p>This permissions is used exclusively for the product to update your connections automatically.</p>

### For the Friends Invitation (optional)

	<p>View your contacts</p>	<p>Sheetgo use these permission exclusively to help you on selecting people from your contacts lists to send invites to install Sheetgo.</p>
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## Data Usage and Data Access

Sheetgo do not store any copies of the content of your spreadsheets. The only data we will keep about your spreadsheets are spreadsheet ID, tab ID and tab name of those tabs that you have connected. The only personal data we will keep are: your email address and possibly your name, job description, department, and the company that you work for in order to provide tailored communication and improve the application to based on our users profile.

Access to user's account and all data associated with that account by Sheetgo employees is limited to an as-needed basis (e.g., to resolve customer issues, support). When such access is required, only personnel with a direct need will access the data, and such access will be limited as much as possible. Breach of this policy by a Sheetgo employee is a serious matter which can lead to contract termination as well as legal action.

Sheetgo collects telemetry data about the features being used. We use this data to generate reports, to assist us in debugging, provide customer service, and to update system status and capacity planning.

Sheetgo use two leading cloud based payment gateways: Paypal and Stripe for online sales and credit card payments. We do not see, store and never have access to a user's' credit card information.

## Conclusion

Respect for your privacy and security of your data is very important to us and we include in every project and feature these concerns. If you have any questions about these security and privacy policies, or want to know more to make sure your data is safe when using Sheetgo, please feel free to contact us directly by [support@sheetgo.com](mailto:support@sheetgo.com).