Sheetgo Security Whitepaper

Introduction

A spreadsheets is often used to store sensitive and confidential data. Some examples include business plans, financial results, client data, sales leads, strategies, indicators and any other highly confidential and important data. Therefore, spreadsheets security must be high priority.

As a spreadsheets expert and with several years experience working with spreadsheets, Sheetgo fully understands these concerns. In addition to developing new technologies to manage data using spreadsheets Sheetgo is also developing methods and technologies to guarantee security for its users and their documents.

Your data is 100% secure with Sheetgo because we operate in a secure environment and use a *peer to peer connection* method. More details can be found below.

Peer to peer connections

As a rule, Sheetgo, in its current version and planned future iterations, uses and will use *peer to peer connections*. This protocol ensures that every time Sheetgo is executed, it will transfer data directly from one spreadsheet to another. The content of a spreadsheet is never copied to another database.

The peer to peer connection ensures that your data is as safe as the environment that the data is hosted in (e.g., Google Drive).

Secure environment

Technically, Sheetgo currently consists of a Web Application and an Add-on for Google Sheets. Both the Web Application and the Add-on are executed in the Google Cloud Platform, inheriting its entire security structure to ensure that it operates in the safest possible environment.

Furthermore, all interactions between your Google account and our Sheetgo occur over a secure HTTPS connection.

Sheetgo's developers and support personnel continuously monitor Sheetgo's execution. They are notified as soon as problems are detected and the issues are immediately investigated.

Partner

Google Cloud

Permissions Requested

For product installation basic account permissions are required for the product to operate. Below are the specific requirements and why they are necessary:

For the Add-on

	View and manage the files in your Google Drive View your Google Drive apps View and manage your spreadsheets in Google Drive	Sheetgo use these permissions exclusively to search for and connect to spreadsheets in your Google Drive. We do not store the any file content nor monitor the Drive activity.
	View and manage data associated with the application Connect to an external service	These permissions are used exclusively to register the settings you determined for the product, the connections that you have created in each spreadsheet, and product usage statistics in order to study usage and inform future product improvements.
	Allow this application to run when you are not present	This permissions is used exclusively for the product to update your connections automatically.
	Display and run third-party web content in prompts and sidebars inside Google applications	This permission is required for you to be able to open the Sheetgo sidebar in your Google Sheets.

To invite colleagues (optional)

	View your contacts	Sheetgo use this permission to queue your contact list and help you on select people to send invites to install Sheetgo.

Data Usage and Data Access

Sheetgo does not store any copies of the content of your spreadsheets. The only data we will keep about your spreadsheets are the spreadsheet ID, the tab ID, the tab name, number of cells in tabs that you have connected. The only personal data we will keep are: your email address and possibly your name, job description, department, and the company that you work for in order to provide tailored communication and improve the application to based on our users profile.

Access to the user's account and all data associated with that account by Sheetgo employees is limited to an as-needed basis (e.g., to resolve customer issues, support). When such access is required, only personnel with a direct need will access the data, and such access will be limited as much as possible. Breach of this policy by a Sheetgo employee is a serious matter which can lead to contract termination as well as legal action.

Sheetgo collects telemetry data about the features being used. We use this data to generate reports, to assist us in debugging, provide customer service, and to update system status and capacity planning.

Sheetgo uses two leading cloud based payment gateways: Paypal and Stripe for online sales and credit card payments. We do not see or store nor have access to a user's' credit card information.

Conclusion

Respect for your privacy and security of your data is very important to us and we develop every feature and enhancement with this in mind. For this reason Sheetgo is trusted by thousands of organizations including banks, governmental agencies, and small and large corporations alike.

If you have any questions about these security and privacy policies, or want to know more about how we make sure your data is safe when using Sheetgo, please feel free to contact us directly at support@sheetgo.com.